



[www.fueltrailers.co.za](http://www.fueltrailers.co.za)

**JHB 011 730 8031**

**DBN 031 171 0300**

**CPT 021 060 1671**

**sales@fueltrailers.co.za**

# Warranty Booklet

DATE of SALE

: \_\_\_\_\_

UNIT VIN :

\_\_\_\_\_

OWNER:

\_\_\_\_\_

BRANCH COLLECTED:

\_\_\_\_\_

Warranty Duration:

12 Months :

24 Months :

36 Months :

PDI DONE :

DATE :

\_\_\_\_\_

FACTORY INSPECTOR :

\_\_\_\_\_

SALES PERSON : \_\_\_\_\_

BRANCH MANAGER : \_\_\_\_\_

# WELCOME

Dear \_\_\_\_\_

DATE: \_\_\_\_\_

We hope this message finds you well.

We would like to take this opportunity to express our sincere thanks for choosing Trailers & Tankers, for your recent trailer purchase. We are genuinely grateful for your trust in our products and services.

Your decision to choose us amongst other options is a testament to the quality and reliability that we strive to provide. We are certain that your new trailer will serve you excellently in all your endeavors, providing the durability and dependability you need.

As you embark on your journey with your new trailer, we recommend taking the time to read through the accompanying booklet. This guide provides a guideline of instructions on how to care for and maintain your trailer, ensuring that it remains in top condition for years to come. Regular care and maintenance will not only prolong the life of your trailer, but also ensures your safety and the safety of others on the road.

Should you have any questions or need further assistance, please do not hesitate to reach out to us. Our dedicated customer service team is always ready and eager to assist you. Once again, thank you for your business, and we look forward to serving any of your future trailer needs.

Best Regards,

**GeraldB**

Gerald Bezuidenhout



## *Basic trailer Maintenance*

1. **Tire Maintenance:** Maintaining proper tire pressure is crucial for ensuring the longevity of your tires and ensuring a smooth ride. Check the tire pressure with a reliable tire pressure gauge, and inflate the tires to the manufacturer's recommended PSI. Inspect the tires for uneven wear, cracks, or other signs of damage. Rotate the tires periodically to promote even wear, and replace them when they become worn or damaged.
2. **Brake Inspection:** If your trailer is equipped with brakes, it is important to inspect them regularly to ensure they are functioning properly. Check the brake pads for signs of wear, and replace them if they are worn or damaged. Ensure the brake fluid is at the proper level and is free of contaminants. Check the brake lines for leaks, corrosion, or other damage, and have them replaced if necessary.
3. **Light Check:** Regularly inspect all the lights on your trailer, including brake lights, turn signals, and running lights. Make sure they are functioning correctly and are clearly visible. Clean the lenses to remove any dirt or grime that may impair their effectiveness. Replace any burnt-out bulbs and repair or replace damaged wiring.
4. **Coupler Care:** The coupler is the component that connects your trailer to your towing vehicle. Inspect the coupler for signs of wear, corrosion, or damage. Clean and lubricate the moving parts of the coupler, such as the locking mechanism and pivot points, using an appropriate lubricant. Adjust the coupler, if necessary, to ensure a secure connection with the towing vehicle.
5. **Suspension and Axles:** The suspension components and axles are critical to the smooth operation of your trailer. Inspect them for signs of wear, damage, or corrosion. Grease the wheel bearings according to the manufacturer's recommendations, usually every year or every 12,000 miles. Replace any worn or damaged parts as needed.
6. **Rust Inspection:** Regularly inspect your trailer's frame and body for signs of rust or corrosion. Pay particular attention to areas where water can collect or where paint has chipped away. Treat any rust spots by sanding them down to

bare metal, applying a rust converter, and then priming and painting the affected area.

7. **Cleaning:** Keep your trailer clean by washing it regularly, especially after exposure to road salt or other corrosive substances. Use a mild detergent and a soft brush or sponge to clean the trailer, and rinse it thoroughly with clean water. Don't forget to clean the undercarriage, as dirt and grime can accumulate there and contribute to rust and corrosion.
8. **Proper Loading:** Loading your trailer evenly helps prevent uneven wear on the tires and suspension, and it ensures the trailer remains stable during towing. Distribute the weight of your cargo evenly across the trailer, keeping heavier items closer to the axle. Avoid overloading your trailer, as this can cause damage to the frame, suspension, and tires.
9. **Storage:** When your trailer is not in use, store it in a covered area, such as a garage or carport, to protect it from the elements. If a covered area is not available, consider using a high-quality trailer cover to protect it from rain, snow, and UV rays. Make sure the trailer is properly secured to prevent theft.
10. **Regular Professional Inspection:** Schedule a professional inspection of your trailer at least once a year or as recommended by the manufacturer. A professional technician can identify potential issues that may not be apparent to the untrained eye, such as hairline cracks in the frame or worn suspension components. Regular inspections can help you catch issues early and prevent costly repairs in the future.

By following these guidelines, you can help ensure that your trailer remains in good working order for many years. Regular care and maintenance not only prolong the life of your trailer but also ensure your safety and the safety of others on the road. Always remember, if you ever have any doubts or concerns about your trailer's condition, consult with a professional.

## *Tanker Trailer Basic operations Guide*

Operating a small fuel bowser or fuel tanker requires attention to safety procedures due to the hazardous nature of the materials involved. Below is a general guide on how to operate a small fuel bowser. Please note that actual operation may vary depending on the specific make and model of the bowser, so always consult the manufacturer's manual for specific instructions.

1. **Preparation and Safety Checks:** Before using the fuel bowser, perform a thorough inspection. Check the bowser for any signs of leakage or damage.

Make sure the tires are properly inflated and the lights are functioning. Ensure that the fire extinguisher is in place and fully charged.

2. **Connecting the Bowser to the Towing Vehicle:** When connecting the bowser to the towing vehicle, ensure that the hitch is properly secured and the safety chains are connected. Check that the brake and signal lights of the bowser are synchronized with the towing vehicle.
3. **Filling the Bowser:** Fill the bowser at a designated filling station. Ensure that the ground is level and the vehicle engine is off. Make sure to use the correct type of fuel. Always wear protective gear like gloves and goggles when handling fuel.
4. **Transporting the Bowser:** When towing the fuel bowser, drive cautiously and observe all traffic laws. Keep a safe distance from the vehicle in front to allow for safe braking. Avoid sharp turns and sudden braking.
5. **Dispensing Fuel:** Park the bowser on level ground. Before dispensing fuel, ensure that the receiving vehicle is properly grounded to prevent static electricity. Use the fuel pump or gravity feed (depending on the bowser model) to dispense the fuel into the receiving vehicle or container. Never overfill the receiving fuel tank.
6. **Safety Precautions:** Do not smoke or allow open flames near the bowser. Always have a fire extinguisher handy when dispensing fuel. In case of a fuel spill, clean up immediately using appropriate methods.
7. **Maintenance:** Regularly inspect and maintain the bowser according to the manufacturer's recommendations. This includes checking for leaks, maintaining the pump and hose, and inspecting the tires and lights.
8. Remember, this is a general guide. Always refer to your specific bowser's user manual for detailed instructions and safety precautions. Operating a fuel bowser requires serious attention to safety rules and regulations. If you're unsure about any operation, seek professional guidance.

## *12 Volt Pump operation*

Operating a 12-Volt diesel transfer pump that is already connected to a small diesel trailer tanker involves several steps. Remember to always follow safety protocols when handling fuel. Here's a general guide:

**Safety First:** As always, safety should be your top priority. Wear appropriate safety gear such as gloves and safety glasses. Avoid smoking or having open flames near the pump operation.

1. **Connecting to Power:** Connect the power cables of the pump to a 12-volt battery. The red cable should go to the positive terminal, and the black one to the negative terminal. Make sure these connections are secure.
2. **Pre-operation Check:** Inspect the pump, hoses, inline meter, nozzle, and all connections for signs of wear or leaks. Ensure that the nozzle is securely closed before you start the pump.
3. **Switching On the Pump:** Once everything is securely connected, switch on the pump. The pump will start transferring diesel from the trailer tanker.
4. **Reading the Inline Meter:** The inline meter measures the amount of diesel that's being transferred. Keep an eye on this meter to know how much diesel you have pumped. The specific reading procedure may vary depending on the model of the meter, so refer to the manufacturer's manual for detailed instructions.
5. **Using the Fuel Nozzle:** The fuel nozzle controls the flow of diesel. When you're ready to start dispensing diesel, open the fuel nozzle. When you want to stop the flow, close the nozzle. Always close the nozzle before switching off the pump.
6. **Thermal Cut-Off Switch:** If your pump overheats, the thermal cut-off switch will automatically shut off the pump to prevent damage. If this happens, allow the pump to cool down before restarting it.
7. **Switching Off:** Once you're done, close the fuel nozzle and then switch off the pump. Disconnect the nozzle from the receiving container.
8. **Disconnecting Power:** Finally, disconnect the power cables from the battery, starting with the negative (black) cable and then the positive (red) cable.
9. **Post-Operation Check and Clean-Up:** After using the pump, inspect it again for any signs of wear or leaks. Clean up any spills promptly and dispose of any waste in accordance with local regulations.

Remember to maintain your pump according to the manufacturer's recommendations, and always refer to your specific pump's user manual for detailed instructions and safety precautions.

## *4-stroke petrol or diesel engine*

Operating a fuel transfer pump powered by a 4-stroke petrol or diesel engine requires careful attention to safety and the correct operating procedures. Here's a general guide:

**Safety First:** Safety is paramount. Always wear the appropriate safety gear, such as gloves and safety glasses. Avoid smoking or having open flames near the pump operation.

1. **Pre-operation Check:** Inspect the pump, hoses, inline meter, nozzle, and all connections for signs of wear or leaks. Ensure the fuel nozzle is securely closed before starting the pump.
2. **Check Fuel and Oil Levels:** Ensure the engine has sufficient fuel and oil. If necessary, top them up following the manufacturer's guidelines.
3. **Filling the Centrifuge Chamber:** If the centrifuge chamber is not gravity filling, manually fill it by removing a fill plug or cap and adding fuel until it reaches the recommended level. Securely replace the fill plug or cap.
4. **Petrol Engine Starting Procedures:** For a cold start, ensure the choke is open and the fuel flow is open. The pump switch should be in the 'ON' or 'START' position.
5. **Diesel Engine Starting Procedures:** On a cold start with a diesel engine, ensure the red suppressor valve is in the down position and the fuel flow below the tank is open.
6. **Starting the Engine:** If your engine has a pull start, grasp the handle firmly and give a strong, steady pull. If it's a key start, insert the key and turn it to the 'ON' position.
7. **Reading the Inline Meter:** The inline meter measures the amount of diesel being transferred. Monitor this meter to know how much diesel you have pumped. The specific reading procedure may vary depending on the model of the meter, so refer to the manufacturer's manual for detailed instructions.
8. **Using the Fuel Nozzle:** The fuel nozzle controls the flow of diesel. Open the fuel nozzle when you're ready to start dispensing diesel. Close the nozzle to stop the flow. Always close the nozzle before switching off the pump.
9. **Monitoring Operation:** Keep an eye on the engine and pump during operation. If you notice any unusual noise, vibration, or leakage, stop the engine immediately and troubleshoot the issue.
10. **Switching Off:** Once you're done, close the fuel nozzle and then switch off the engine. Disconnect the nozzle from the receiving container.
11. **Post-Operation Check and Clean-Up:** After using the pump, inspect it again for any signs of wear or leaks. Clean up any spills promptly and dispose of any waste in accordance with local regulations.



Remember to maintain your pump and engine according to the manufacturer's recommendations, and always refer to your specific pump's user manual for detailed instructions and safety precautions.

## *Leaks on Tanker Trailers*

Although we take the utmost care to ensure that units are Leak free sometimes human error can come into play, the below is a quick guide on how to identify it .

1. **Visual Inspection:** Begin by visually inspecting the entire tanker trailer, including the hose, pump, meter, and nozzle. Look for any signs of physical damage, such as cracks, dents, or corrosion. Check the hoses for signs of wear and tear, including cracks or kinks. Inspect the fittings, gaskets, and connections for any signs of looseness or damage.
2. **Check Connections:** Once you have completed the visual inspection, focus on checking all the connections. Make sure all fittings and hoses are securely fastened and tightened. Check all the gaskets for any signs of damage or wear. Also, check for any loose or damaged connections between the components of the system.
3. **Conduct a Pressure Test:** A pressure test is an effective way to check for leaks in the system. Start by disconnecting the hose from the nozzle and attaching a pressure gauge to the end of the hose. Turn on the pump and allow it to reach its maximum pressure level. Observe the pressure gauge for any drops in pressure, which could indicate a leak in the system.
4. **Conduct a Visual Test:** While conducting the pressure test, conduct a visual test to check for any leaks in the system. Observe the hoses, fittings, gaskets, and connections for any visible signs of leaks or seepage. If you see any leaks, mark them immediately for repair.
5. **Use a Leak Detector:** If you suspect a leak but cannot see it, consider using a leak detector. Spray the leak detector around all the connections and components and observe for any bubbles or gas emissions. If you see any bubbles or gas emissions, mark the area for repair.

As for the possible causes of leaks, here are some additional details:

1. **Wear and Tear:** Over time, the components of the system can experience wear and tear due to constant use. This can lead to cracks, holes, or other damage, which can cause leaks.

2. **Poor Maintenance:** A lack of regular maintenance can cause leaks to develop over time. It's important to replace worn-out components, clean the system regularly, and conduct regular inspections to identify potential issues before they become bigger problems.
3. **Overpressure:** If the pump is set to a high-pressure level, it can cause leaks to develop in the system. It's important to make sure the pump is set to the appropriate pressure level for the system.
4. **Damage:** External damage to the system can cause leaks to develop. For example, if the tanker trailer collides with an object or if the components are mishandled, it can cause damage to the system, which can lead to leaks.

## *Overfilling a Bowser*

Overfilling a diesel bowser not only constitutes a wasteful misuse of resources, but it also poses potential safety hazards, including fuel leaks, particularly at the bowser's cap. The cap of a diesel bowser is designed to provide a tight, secure seal, effectively preventing any leakage under normal circumstances. However, when a bowser is overfilled, the cap becomes a weak point that may succumb to the pressure of excess fuel.

Overfilled diesel bowzers can lead to fuel forcing its way past the cap seal, resulting in leakage. This leakage may not only lead to the loss of valuable fuel but also poses a significant environmental risk. Diesel fuel contains harmful substances, which, if leaked, can contaminate surrounding soil and groundwater, leading to severe ecological damage.

Moreover, diesel fuel is a combustible substance. A leak from an overfilled bowser, therefore, represents a serious fire hazard, particularly in the presence of an ignition source. This risk is especially high in industrial environments where sparks, heat, and other potential ignition sources are common.

To avoid these potential hazards, it is crucial to adhere to the manufacturer's guidelines for filling diesel bowzers. Typically, these guidelines recommend leaving a certain amount of "free space" in the tank to accommodate fuel expansion due to temperature changes, which can prevent over-pressurization and subsequent cap leakage.

In conclusion, while diesel bowers serve as a practical solution for fuel storage and distribution, proper usage, including careful filling practices, is paramount. Overfilling these bowers can lead to fuel leakage at the cap, resulting in environmental contamination, fire hazards, and resource wastage. As such, it is essential to follow recommended guidelines and procedures to ensure safe and efficient operations.

## Warranty claims

1. **Identify the Issue:** If you discover a fault or defect with your trailer or tanker that you believe should be covered by your warranty with Trailers and Tankers, make a note of it, detailing what the problem is and when you first noticed it.
2. **Contact Trailers and Tankers:** Reach out to us by phone, email, or via our website. Provide us with the details of the issue, as well as relevant information about your product, such as the serial number and purchase date.
3. **Warranty Verification:** We'll verify if your product is still under warranty and if the issue you've reported is covered under the warranty terms.
4. **Repair Approval:** If your product is eligible for warranty coverage, we will inform you that you have two options for repair:
  - You can bring your trailer or tanker into any of our Trailers and Tankers branches for repair.
  - Alternatively, you can take your product to a repair workshop of your choice, provided the cost is in line with T&TWAR (Trailers and Tankers warranty approved rates) rates. ( complete rates can be downloaded from our website [www.fueltrailers.co.za](http://www.fueltrailers.co.za) )
5. **Repair and Documentation:** When you take your trailer or tanker for repair, remember to retain all documents related to the repair. This includes a detailed invoice or receipt from the workshop that clearly shows the nature of the repair, the parts replaced, labor hours, and the total cost.
6. **Submit Your Claim:** After the repair, submit your warranty claim to us. This should include a completed claim form (if applicable), the documents from the repair, and any other supporting information.
7. **Claim Review:** We will then review your claim, verify the documents, and ensure the cost aligns with TTAWR rates.
8. **Claim Approval and Reimbursement:** If your claim meets all requirements, we will approve it and process the reimbursement as per our standard procedures.

9. **Follow Up:** After your claim is processed, we will follow up with you to ensure you are satisfied with the service.
10. **For all PUMP and component repairs ( HOOKS , Jockeys ,Clamps must be sent to factory and can be sent via Courier with all your details , ) repair time on these varies from 2 days to 14 days depending on the OEM supplier**

**\*\*NB\*\* images of repairs must be submitted with claim .**

**Factory courier address :**

**No 1 Fist ave Blignautsrus walkerviller Midvaal . (couriers only , NO PUBLIC ALLOWED )**

Remember, it's important to keep all documents related to the repair and claim, as they will be necessary for the claim process. If you have any questions or need further clarification at any point in this process, don't hesitate to contact us.

To claim on the warranty EMAIL

[Factory@Fueltrailers.co.za](mailto:Factory@Fueltrailers.co.za) or WhatsApp 083 566 1938

## **NOT COVERED under Warranty**

1. **Wear and Tear:** Warranty coverage typically applies to defects in materials or workmanship. However, it does not extend to normal wear and tear that occurs over the course of using the product. This includes small scratches, dents, or other minor damage that doesn't affect the functionality of the product. Just like tires on a car, certain parts of our products can wear out over time with regular use, and this is not something that can be prevented or covered by the warranty.
2. **Abuse:** Our warranty doesn't cover any damage caused by misuse or abuse. If the product is used in a way that it wasn't designed for, or if it's intentionally damaged or treated roughly, the warranty won't apply. The purpose of the warranty is to cover any manufacturing defects or faults that are our responsibility, not to protect against mishandling or misuse of the product.

3. **Incorrect Usage:** The warranty also doesn't cover problems caused by using the product incorrectly. For example, if the product is used in a way that's not recommended in the user manual, or if it's modified in a way that's not approved by us, the warranty won't apply. It's important to read and follow the instructions that come with the product, as incorrect usage can not only void your warranty but also potentially cause harm or damage.
4. **Off-Road Use:** Please note that our warranty does not cover units used off-road. Our products are designed and tested for standard usage conditions, and using them off-road can expose them to extreme conditions and stresses that they're not designed to handle. This kind of usage can significantly increase the risk of damage and wear, and is therefore not covered by our warranty. If a product has been used off-road, any damage or malfunction that occurs as a result won't be eligible for warranty service.

To sum up, warranties are designed to protect consumers from issues that are outside of their control, such as manufacturing defects. They don't cover things like normal wear and tear, misuse, incorrect usage, or off-road use, as these are all things that the user has control over. If you have any questions about what is and isn't covered by your warranty, please let us know and we'll be happy to help.

## STANDARD TRADING TERMS AND CONDITIONS.

1. **CONDITIONS OF TRADE**  
The sale of goods by the Company shall be done under these trading terms and conditions and no verbal agreement, arrangements, undertakings, quotations or specifications shall be binding on the Company. In the event that the customer has its own standard trading terms it is expressly agreed that these terms shall take precedence and shall apply to any sale by the Company.
2. **PRICE**  
The price of goods sold by the Company shall be the price reflected on the Company's invoice. Prices are all exclusive of value added tax and subject to change without prior notification.
3. **PAYMENT**  
3.1 Payment is to be made by the customer  
3.2 All payments shall be free of bank charges and foreign exchange fluctuations and it shall remain the responsibility of the customer to ensure that the full invoice value is received by the Company into its bank account on due date.  
3.3 Should any amount not be paid on due date, the whole amount in respect of any other purchases that have been made shall immediately become due, owing and payable and the customer shall be liable to pay interest on all overdue amounts at the prime overdraft rate of Standard Bank of South Africa plus 2%, commencing from the day the payment became overdue.  
3.4 The customer shall not be entitled to claim set-off or deduction in respect of any amounts due to the Company. All payments made shall be appropriated by the Company in its sole discretion to any outstanding indebtedness due by the customer. Should any payment be overdue, the Company shall be entitled to immediately suspend delivery of any goods that have been ordered by the customer notwithstanding that the customer may have paid for such goods.
4. **CREDIT FACILITIES**  
There are no credit facilities
5. **ORDERS**  
5.1 All orders submitted by the customer shall be considered to be offers to purchase and shall only become valid when received by the Company at its designated business address and accepted by the Company. The dispatch of goods to the customer shall be confirmation by the Company of the acceptance of such order/s.  
5.2 Any orders submitted to the Company may not be withdrawn without the consent of the Company unless the Company has taken no steps to act upon such orders.
6. **DELIVERY**  
6.1 When required, the Company shall deliver the goods to the address stipulated by the customer. In doing so, the Company (or its designated carrier) shall act as agent for the customer and the risk in and to the delivery of the goods shall lie with the customer from the time when the goods leaves the Company's premises. Consequently, the customer is advised that it should, at its own cost, insure the goods whilst in transit.  
6.2 Should the customer elect to collect the goods from the Company, the risk in and to the goods shall pass to the customer at the time the goods are physically handed to the customer at Company's premises notwithstanding that the customer may not have departed from the Company's premises.

- 6.3 Delivery shall be deemed to have been effected when the goods are delivered to the designated address or the customer has collected the goods from the Company. A signed proof of delivery of the goods (by any employee or agent of the customer) shall be prima facie proof until the contrary is proved that the goods have been properly delivered.
- 6.4 From delivery of the goods the customer shall have seventy two (72) hours to raise any queries or disputes with regard to the condition of the goods delivered and the quantity thereof. Should the customer fail to raise any queries within the said time period it shall be deemed that the goods have been properly delivered and the customer shall have no further claim against the Company arising there from.
- 7. OWNERSHIP AND RISK**
- 7.1 Notwithstanding that the risk in and to the goods shall pass to the customer on dispatch of the goods, ownership shall remain with the Company until payment in full has been made. Consequently, the Company shall, if it is of the reasonable opinion that it will not be paid for the goods that it has sold, be entitled to take immediate legal steps to recover possession of its goods.
- 7.2 The customer shall, until it has paid for the goods, be obliged to insure the goods with a reputable insurer for their replacement value and customer hereby irrevocably cedes the proceeds of such insurance to the Company. In addition, the customer shall advise the landlord of any premises that it occupies of the Company's rights of ownership in and to the goods.
- 7.3 In the event of that the customer is sequestrated or liquidated (provisionally or finally), or attempts to compromise with its creditor or is placed under any form of debt review or business rescue process, or any resolution or steps are taken to activate any such processes the Company shall be entitled to immediately suspend all of its obligations in terms of the agreement including the credit facilities and the delivery of any undelivered goods.
- 8. LEGAL PROCEEDINGS**
- 8.1 Should it become necessary for the Company to take legal action against the customer, the customer shall liable for all costs incurred by the Company on the scale as between attorney and client.
- 8.2 The customer agrees that any claim against it may be launched by the Company in any court of competent jurisdiction including a Magistrate's Court notwithstanding that the amount claimed would ordinarily exceed the jurisdiction of such court.
- 8.3 A certificate signed by any manager or director of the Company (whose authority need not be proved) will be prima facie proof of the amount outstanding and due by the customer to the Company until the contrary is proved.
- 8.4 The customer acknowledges that the address that it has selected as its domicile address shall be the address for service of all legal documents and process. Notwithstanding the foregoing, the customer may change its domicile address on written notice to the Company which change will only be effective when the Company acknowledges in writing such change of address notification.
- 8.5 Should the customer be a foreign registered entity by completing this application it hereby submits to the jurisdiction of the South African Courts, the application of South African law and in particular, to the jurisdiction of the Durban High Court.
- 9. WARRANTY**
- 9.1 The Company warrants that the goods shall comply with all of its published specifications.
- 9.2 Save for the said warranty the company does not make any representations as to whether the goods will be fit for the purpose for which they are being purchased and under no circumstances shall the Company (including its Directors or Agents), be liable to the customer for any losses, including consequential losses of any form or nature, arising from of the sale of the goods.
- 9.3 Should any of the goods prove to be defective then any claim against the Company shall be restricted only to the replacement of the goods with goods in similar quantity, quality and condition.
- 10. CESSION OF BOOK DEBTS**
- 10.1 The customer, as security for all of its obligations in terms of this agreement, hereby cedes, pledges and assigns to the Company all of its right, title and interest in and to any debts due to it. Notwithstanding the fluctuation in the indebtedness of the customer to the Company, the cession shall remain in force until this agreement has been terminated in writing.
- 10.2 Should it transpire that there is already an existing cession of debts by the customer then this cession shall constitute a cession of the customer's residual rights in and to its debts.
- 11. POLICY RELATING TO THE RETURN GOODS**
- Whilst the Company is under no obligation to accept the return of goods that have been ordered, the customer may apply in writing to the Company for permission to return the goods. The Company will consider each such application on its merits and will its sole discretion advise the customer of its decision. Should the company agree to the return of the goods, a 10% handling fee will be levied on the product returned.
- 12. DISCLOSURE OF PERSONAL INFORMATION**
- 12.1 The company will disclose no Personal information to any 3<sup>rd</sup> party
- 13. INDEMNITY**
- As the Company is unaware of the purpose for which the goods are being sold, the customer hereby indemnifies and holds the Company harmless against all and any claims that may be made against the Company, its directors or shareholders by any third party arising out of the sale of the goods.
- 14. FORCE MAJEURE**
- In the event of any act of God, war, rebellion, riot, civil commotion, labour suspension, fire, accident, machinery malfunction, electricity or water disruptions or shortages outside the reasonable control of the parties hereto shall constitute a force majeure event and performance under this contract shall be delayed until such time as the force majeure event no longer prevents performance and neither party shall have a claim against the other as a result of such delay, provided that this application of this clause, shall not affect the liability of either parties in respect of any matter or claim which arose or existed prior to the occurrence of such force majeure event.
- 15. GENERAL PROVISIONS**
- 15.1 These Standard Trading Terms and Conditions of Sale constitute the whole agreement between the parties. Neither party will be bound by any variation to these conditions unless such variation is in writing and signed by both parties.
- 15.2 No indulgence by the company which it may give from time to time shall prejudice or constitute a waiver by the company of any of its rights. Should any of these conditions of sale become invalid or unenforceable; it shall be severable from the rest of the contract which will continue to be binding on the parties.
- 15.3 These conditions must be interpreted and implemented in terms of the law of the Republic of South Africa as applicable from time to time.

**To the extent that the provisions of the Consumer Protection Act applies to any transaction concluded between the Company and the customer and before entering into this transaction, the customer's attention is drawn to the fact that certain of the terms herein limit the liability of the supplier of the goods (clause 6.4 and 9), constitute an assumption of risk by the customer (clauses 6 and 7), impose an obligation on the customer to indemnify the Company (clause 13) and constitute an acknowledgment of facts by the customer (clauses 6.3, 6.4,8,2,8.3,8.4 and 12).**

**NOTE: AS THE OPERATOR OF THE PRODUCT IT IS YOUR RESPONSIBILITY TO CHECK OVER THE PRODUCT REGULARLY, VISUALLY AND PHYSICALLY. CERTAIN PARTS MAY COME LOOSE DURING USE FOR EXAMPLE WIRES OR NUTS AND BOLTS. THIS WILL MAKE THE PRODUCT UNSAFE FOR USE. ANY DAMAGE TO THE VEHICLE, VEHICLE PARTS OR PERSONAL INJURY RESULTING FROM OPERATION DURING THIS CONDITION IS NOT THE RESPONSIBILITY OF THE MANUFACTURER OR SUPPLIER.**

**CARRY-IN MANUFACTURER LIMITED WARRANTY**

that will cover structural parts and power plant operation damage- subject to assessment. NO consumables, moving parts, fluid carrying parts, bendable parts and the like are covered in this period.

**Terms of warranty :**

NO GOODS ARE RELEASED WITH OUT FINAL PAYMENT reflecting in our Nominated account there is NO exception to rule 1  
 Normal Production Time 7-10 days Unless Otherwise Specified  
 Or we have Stock on hand of the unit ,  
 12 Months workmanship warranty. Under normal USE  
 Normal use as set out below in Trailers Use details  
 there is a 5 day period to report any defects  
 After the 5 days All will be seen as in Good Order 9  
 Any defect must be reported and complete trailer returned for inspection.  
 Repairs will only be undertaken in our workshop.  
 Any repair undertaken by yourself will deem Warranty VOID  
 No repair claims will be entertained unless written consent from the warranty claims manager .  
 The pump To be used as set out in Pump details below  
 Flow meter not for re-selling of fuel Unless Calibrated and Certified  
 PUMPS are Standard fitment on the Right Rear  
 Should Pump need to be Fitted in a lockable box this is an Additional cost  
 Stainless steel can take up to 21 days of manufacture Just for the tank  
 Plastic tanks are Standard Color orange surcharge may occur for any other color  
 The Economy units are tank capacity of 700 liters , (the 1000 liter tank fitted is to allow movement of  
 Do not fill to 1000 liters on plastic or metal ) 5000 liter tanks are sold as  
 Stationary vessels only  
 Only diesel to be loaded in Econo units , DO NOT LOAD WATER  
 The gravity of diesel is 0.75 thus 700 liters is 525 kgs  
 Delivery time subject to change in the event of material shortage.  
 Unforeseen influence can cause delay in delivery date  
 All prices quoted will be subject to escalation from quotation date to final  
 Venders are made from 2.mm steel plate rolled round and reinforced where needed thicker fenders  
 must be specified  
 Venders are made round , square should be specified ,  
 Venders are NOT to be used as a Step support ,  
 Broken off venders that were used for a step are not Warranty claims  
 Spare wheels are optional NOT standard  
 Production Only starts the Day after all funds Cleared in Account  
 Leaks on Equipment Caused by abuse will be Repaired on your Account  
 after 90 days the Road worthy Expires !!  
 All cancelled orders will enjoy a 40% handling fee  
 Reversal of transactions allowed only within 24 hours after deliver Handling fee will apply  
 NO CASH REFUNDS, exchange can be made or alterations , on units , alterations not to exceed original Purchase Price

it's the responsibility of the user to make sure the tanks are clean

Surcharge on Labor may be applicable if changes are made to unit on delivery  
 If you do not Specify Equipment STANDARD equipment will be fitted  
 Fueltrailers cannot be held responsible for wrong equipment fitted  
 deliveries are done by independent TRANSPORT co no goods are insured while shipping

the company does not warrant any damages and or losses caused by shipping.

If shipping has been requested this shall be for own account .  
Shipping can take up to a week after bowser has been completed .  
Any Additional non specified standard equipment changes will be for

GENERAL WARRANTY INFORMATION

What is covered at no cost to you :

Fueltrailers (PTY) LTD will rectify any deficiencies caused by material or manufacturing defects through the authorized Fueltrailers (PTY) LTD -dealer (Seller) by repairing or replacing the affected part. The installation of spare parts within the scope of warranty does not extend the warranty period that has started with the date of delivery. This warranty covers the cost of all parts and labor needed to repair or replace defective item.

What is not covered

The warranty does not wear and tear caused by inappropriate handling and inappropriate use. Warranty does not cover water damage. Oxidation, airborne fallout (Sand & Dust), chemicals, tree, sap, salt, ocean spray, acid rain, corrosion, UV Light and road hazards caused by environment influences are also not covered under warranty. Your warranty does not cover damage caused by the use of contaminated fuels, or by the use of fuels, oils, lubricants, or fluids other than those recommended in your Maintenance guide. Warranty claims lodged by the customer will be rejected in case of: manipulations to the trailers , installation of a different axle system, changes to the wheel size or secondary accessories or spare parts, which have not been approved by Fueltrailers (PTY) LTD . Repairs carried out in workshops not authorized by Fueltrailers (PTY) LTD and the non-compliance with maintenance intervals in the workshop of an authorized Fueltrailers (PTY) LTD -dealer will also cause the rejection of warranty claims.

Your warranties do not cover the costs of repairing damage or conditions caused by speeding, they cover the repair of any defects that are found as a result of speeding Should you use your Road Legal Trailer off-road this automatically voids the Road Legal warranty and the Trailer will be subject to the Off-road 90 day warranty terms. The Basic Warranty covers your Trailer only if it is operated and maintained in the manner described within your warranty and maintenance booklet or manual. Non-compliance with, maintenance intervals in the workshop of an authorized Fueltrailers (PTY) LTD -dealer will also cause the rejection of warranty claims. The warranty is based on a "Carry-in" basis and the onus is on the Owner to take the product, or deliver the product freight prepaid, in suitable packaging to any Authorized Fueltrailers (PTY) LTD -Dealer. The warranty is based on a "Carry-in" basis and the onus is on the Owner to take the product, or deliver the product freight prepaid, in suitable packaging to any Authorized Fueltrailers (PTY) LTD -Dealer.

Service History Record :

1<sup>st</sup> Service :

Date : \_\_\_\_\_

Work carried out :

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

DEALER DETAILS :

NAME : \_\_\_\_\_ TEL : \_\_\_\_\_

Service :

Date : \_\_\_\_\_

Work carried out :

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_



DEALER DETAILS :

NAME : \_\_\_\_\_ TEL : \_\_\_\_\_

Service :

Date : \_\_\_\_\_

Work carried out :

---

---

---

---

---

DEALER DETAILS :

NAME : \_\_\_\_\_ TEL : \_\_\_\_\_

Service :

Date : \_\_\_\_\_

Work carried out :

---

---

---

---

---

DEALER DETAILS :

NAME : \_\_\_\_\_ TEL : \_\_\_\_\_

Service :

Date : \_\_\_\_\_

Work carried out :

---

---

---

---

---

DEALER DETAILS :

18

NAME : \_\_\_\_\_ TEL : \_\_\_\_\_

Service :

Date : \_\_\_\_\_

Work carried out :

---

---

---

---

---

DEALER DETAILS :

NAME : \_\_\_\_\_ TEL : \_\_\_\_\_

Service :

Date : \_\_\_\_\_

Work carried out :

---

---

---

---

---

DEALER DETAILS :

NAME : \_\_\_\_\_ TEL : \_\_\_\_\_

Service :

Date : \_\_\_\_\_

Work carried out :

---

---

---

---

---

DEALER DETAILS :

NAME : \_\_\_\_\_ TEL : \_\_\_\_\_ Service :

Date : \_\_\_\_\_

Work carried out :

---

---

---

---

---

DEALER DETAILS :

NAME : \_\_\_\_\_ TEL : \_\_\_\_\_

Service :

Date : \_\_\_\_\_

Work carried out :

---

---

---

---

---

DEALER DETAILS :

NAME : \_\_\_\_\_ TEL : \_\_\_\_\_

Service :

Date : \_\_\_\_\_

Work carried out :

---

---

---

---

---

DEALER DETAILS :

NAME : \_\_\_\_\_ TEL : \_\_\_\_\_

Service :

Date : \_\_\_\_\_

Work carried out :

---

---

---

---

DEALER DETAILS :

NAME : \_\_\_\_\_ TEL : \_\_\_\_\_

Service :

Date : \_\_\_\_\_

Work carried out :

---

---

---

---

DEALER DETAILS :

NAME : \_\_\_\_\_ TEL : \_\_\_\_\_

Service :

Date : \_\_\_\_\_

Work carried out :

---

---

---

---

DEALER DETAILS :

NAME : \_\_\_\_\_ TEL : \_\_\_\_\_

Service :

Date : \_\_\_\_\_

21

Work carried out :

---

---

---

---

---

DEALER DETAILS :

NAME : \_\_\_\_\_ TEL : \_\_\_\_\_